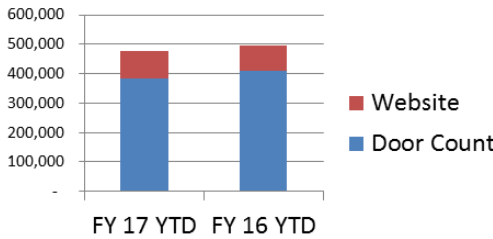
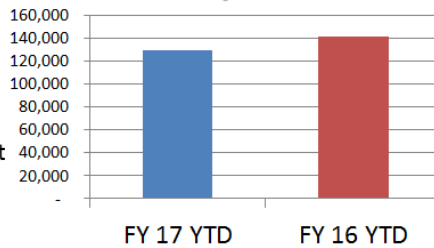


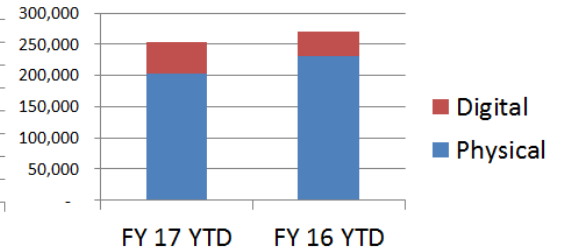
Customer Visits



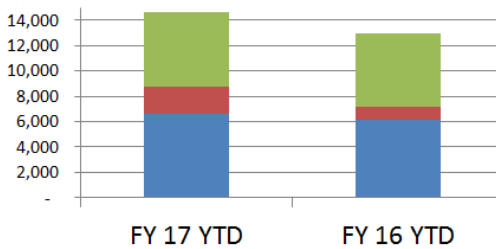
Computer Use



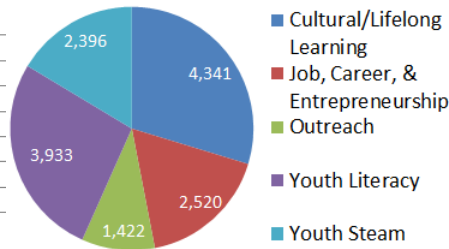
Circulation



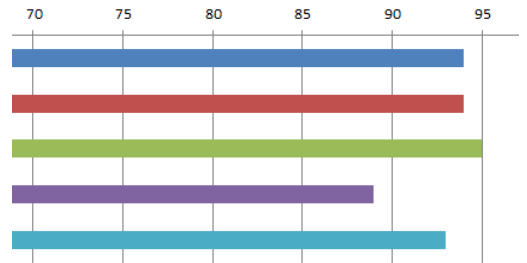
Program Attendance



Attendance by Type



Outcomes (% polled that learned something helpful)



My Life in China Film and Director Q & A

A packed audience filled the meeting rooms of Benjamin L. Hooks Central Library to experience “My Life in China,” a documentary about the life and struggles of film director Kenneth Eng’s father. Customers also got to meet and mingle with Eng during a question-and-answer session.

“Just to gather a community here at the Memphis Library, it’s one of the most wonderful experiences that I’ve gone through as a filmmaker.” –Film director Kenneth Eng



Government Publishing Office Visit

689,865

The number of government documents stored at Benjamin L. Hooks Central Library. The Library has been an official depository of government documents since 1896. **Davita Vance-Cooks, Agency Director of the U.S. Government Publishing Office** recently toured the Benjamin L. Hooks Central Library.

“As soon as I walked into the building I could feel the vibrancy and I could see the commitment of the staff to make a difference in the community.” - Davita Vance-Cooks



JobLINC Job Fair

1,500+

Total registrants at this year’s Job Fair, which expanded to the Fair Grounds. JobLINC partnered with the **Workforce Investment Network** and the **Society for Human Resource Management** to provide more options for our customers.

“It’s been wonderful having face-to-face interaction with big businesses, small businesses, and making connections, growing, and learning! I found the information I needed and feel that I got my foot into the door!” -Raven McClain, jobseeker who attended JobLINC Career Fair



<p>Goal 1: Ensures that all Memphians have access to technology needed to increase knowledge, learning, and access to the economy.</p>	<p>Goal 2: Reaches beyond its walls with creative partnerships that make a difference in people’s lives.</p>	<p>Goal 3: Communicates in ways that move libraries from a supporting player to a leadership role that is highly valued in today’s public space.</p>	<p>Goal 4: A platform for three overriding purposes: literacy, education accelerator, and jobs center.</p>	<p>Goal 5: Advances a culture of excellence in operations and outreach.</p>
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