



### Program Type Offered/Attended FY16 YTD

Literacy / Literature	796 / 22,322
Culture / Recreation	362 / 9,464
Job & Career	182 / 6,385
Government Assistance	184 / 3,629
Technology	361 / 3,164
Library Information	70 / 2,826
STEAM	260 / 2,256
Education	157 / 1,927
Citizenship Prep / ESL	113 / 1,663
Health and Safety	95 / 1,583
Legal Services	19 / 1,328
History / Genealogy	35 / 851
Business Assistance	64 / 531
Community Information	5 / 458
Personal Finance	15 / 273
Science	9 / 192
Nonprofit / Grants	22 / 190

## Program Highlights

### BookStock

**4800+** Number of people who attended BookStock, the Library's annual festival that includes local and national authors, workshops, and other events for all ages.

### 5 Fridays of Jazz

**1500+** For five Friday nights, the Library and the Levitt Shell hosted Jazz concerts.

"5 Fridays of Jazz' demonstrated the rich musical legacy of Memphis, and the spirited response by a standing-room-only crowd highlighted one of the ways that the library reaches out to the community with programs that teach as well as entertain." - Miriam DeCosta-Willis



### Volunteer Appreciation

**\$620,000+** Estimated amount of money (in time) that our volunteers gave to the Library in 2015.

In April, the Library honored those volunteers with the annual Volunteer Recognition Ceremony.

### Cossitt Job Fair

**450+** Number of people who attended Cossitt's annual weeklong Job & Career Fair.

"I am definitely a fan of ...helping individuals in need, not long ago I was on the other side of the table."

-Recruiter



## More from our Customers

"Thanks for showing me the way."

-Couponing 101 participant  
(Benjamin L. Hooks Central Library)

"I'm glad my girls came to this program because they learned some things they did not know about themselves."

- Mother of teen participants of North Library's Let's Rap About It program in March, called "Girl Talk", presented in partnership with A Step Ahead Foundation

"Thank you for opening the door for me to start my business."

-Attendee for a program presented in partnership with the Small Business Administration titled "Getting Ready to go to the Bank—SBA Loans" held at Benjamin L. Hooks Central Library

**Goal 1:** Ensures that all Memphians have access to technology needed to increase knowledge, learning, and access to the economy.

**Goal 2:** Reaches beyond its walls with creative partnerships that make a difference in people's lives.

**Goal 3:** Communicates in ways that move libraries from a supporting player to a leadership role that is highly valued in today's public space.

**Goal 4:** A platform for three overriding purposes: literacy, education accelerator, and jobs center.

**Goal 5:** Advances a culture of excellence in operations and outreach.