







Over 2,600 customers kicked off a summer of learning and exploration, engaging in the community and the promise to Explore Memphis!

for FY18

Outreach

EXPLORE MEMPHIS EVENTS IN JUNE

27,258

NEW CARDHOLDERS FY18

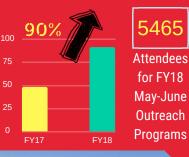
> 14% e-Book circulation FY18 vs. **FY17**

Digital outreach efforts and improvements have made it easier than ever to register for a Library Card. 20% of new cardholders registered online, a

35% increase from FY17.

549,868 **Total Outside Web** Sessions, FY18

Number of Outreach Programs, May-June



many of the kids had ever seen the river!" -Cooper Cottage 5465

In FY18 1,351,235 items were checked out, which translates to a value

of about \$23 million saved.

Riverfront Storytime, a partnership between Cossitt Library and The Fourth Bluff, uses story time, crafts, & play time to teach children about the importance of the river.

"This was the first time





"Music camp was the best part of my summer: learning about music, getting to know other kids who are interested in production and what happens behind the scenes of music." interact with advanced technologies.

-Nyani Ross, 16

Teen **Programming Attendance**

Over 17,000 teens visited the library in FY18 to learn filmmaking, create music and art, design and operate robots, and

STRATEGIC GOALS

Goal 1: Ensures that all Memphians have access to technology needed to increase knowledge, learning, and access to the economy.

- Goal 2: Reaches beyond its walls with creative partnerships that make a difference in people's lives.
- Goal 3: Communicates in ways that move libraries from a supporting player to a leadership role that is highly valued in today's public space.
- Goal 4: A platform for three overriding purposes: literacy, education accelerator, and jobs center.
- Goal 5: Advances a culture of excellence in operations and outreach.