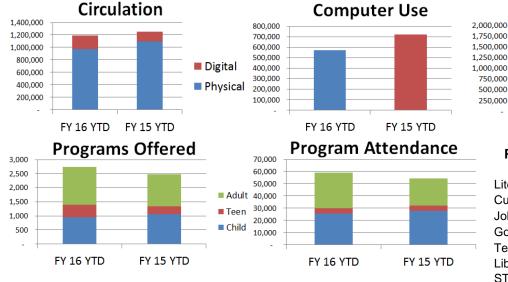


MPLIC BY THE NUMBERS

FY16 MAR—APR



Program Highlights

BookStock

4800+

Number of people who attended BookStock, the Library's annual festival that includes local and national authors.

workshops, and other events for all ages.

5 Fridays of Jazz

1500+ For five Friday nights, the Library and the Levitt Shell hosted Jazz concerts.

"5 Fridays of Jazz' demonstrated the rich musical legacy of Memphis, and the spirited response by a standingroom-only crowd highlighted one of the ways that the library reaches out to the community with programs that teach as well as entertain." - Miriam DeCosta-Willis

Volunteer Appreciation

\$620,000+

Estimated amount of money (in time) that our volunteers gave to the Library in 2015.

In April, the Library honored those volunteers with the annual Volunteer Recognition Ceremony.

Cossitt Job Fair

450+

Number of people who attended Cossitt's annual weeklong Job & Career Fair.

"I am definitely a fan of ...helping individuals in need, not long ago I was on the other side of the table." -Recruiter









Program Type Offered/Attended FY16 YTD

FY 15 YTD

FY 16 YTD

Customer Count

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Literacy / Literature	796 / 22,322
Culture / Recreation	362 / 9,464
Job & Career	182 / 6,385
Government Assistance	184 / 3,629
Technology	361 / 3,164
Library Information	70 / 2,826
STEAM	260 / 2,256
Education	157 / 1,927
Citizenship Prep / ESL	113 / 1,663
Health and Safety	95 / 1,583
Legal Services	19 / 1,328
History / Genealogy	35 / 851
Business Assistance	64 / 531
Community Information	5 / 458
Personal Finance	15 / 273
Science	9 / 192
Nonprofit / Grants	22 / 190

More from our Customers

"Thanks for showing me the way."

-Couponing 101 participant (Benjamin L. Hooks Central Library)

"I'm glad my girls came to this program because they learned some things they did not know about themselves."

- Mother of teen participants of North Library's Let's Rap About It program in March, called "Girl Talk", presented in partnership with A Step Ahead Foundation

"Thank you for opening the door for me to start my business."

-Attendee for a program presented in partnership with the Small Business Administration titled "Getting Ready to go to the Bank—SBA Loans" held at Benjamin L. Hooks Central Library

Ensures that all Memphians have access to technology needed to increase knowledge, learning, and access to the

economy.

Reaches beyond its walls with creative partnerships that make a difference in people's lives.

Communicates in ways that move libraries from a supporting player to a leadership role that is highly valued in today's public space.

A platform for three overriding purposes: literacy, education accelerator, and jobs center.

Advances a culture of excellence in operations and outreach.