







September is LIBRARY CARD SIGN-UP MONTH!

3,955 people signed up for new Library Cards in September 2019, a 43%

from September 2018!



Ms. May L., who attends the library's Conversation Groups to improve her English skills, signed up for her first Memphis Public Libraries card this September to take advantage of the library's bilingual book offerings.

"Everything went well. They helped me get a job. Thanks for the opportunity."

- Bartholomew Boddie Jr.



Levi Branch Library hosted two successful Job Fairs, reaching a combined 228 job-seekers, with 10 people being hired on the spot!

Job & Career Program Attendance, YTD

FY20

0 2,500

**1** 44%

**Increase from FY19** 

"Thank you for having FREE English Classes at the library. I have been attending these free classes for one year and my English has improved greatly."

> -Kotomi O. (Japan)

"I am now a USA citizen because of hard work and the Citizenship classes held at the Cordova Branch Library. Thank you"

> - Semret A. (Eritrea)

This fiscal year, MPL hosted 66 ESL Conversation Groups and Citizenship Classes, with a total attendance of 502

customers

"I am so glad there are census materials available in Spanish as well. It's really needed in this neighborhood." Constitution Day provided an opportunity to share various federal resources, with over 119 people picking up pocket-sized copies of our country's founding document.

# THE Friends of the Library Fall Book Sale

5.000

raised over \$18,000 for the library, and recruited over 200 new members!



PRIDE Kickoff

COUT

"As a queer teenager living in Memphis, I never imagined that one day I'd bring my family to an event like this in the library. I'm proud we've come this far. I'm looking forward to being there with the kids!"

Fall Break
Youth Programming

120
Programs
1,604
Total Attendance

Total Attendance

### Goal 1:

Ensures that all Memphians have access to technology needed to increase knowledge learning, and access to the economy.

# Goal 2:

Reaches beyond its walls with creative partnerships that make a difference in people's lives.

## Goal 3:

**Gabriel Stowe** 

Communicates in ways that move libraries from a supporting player to a leadership role that is highly valued in today's public space.

# Goal 4:

A platform for three overriding purposes: literacy, education accelerator, and jobs center. Goal 5: Advances a culture of excellence in operations and outreach.